**Covid-19 Safety Procedures – The Oven Coven**

The Oven Coven are currently taking precautions and safety measures that encompass government guidelines together with additional measures in order to ensure the safeguarding of our customers and ourselves.

1. No work will be carried out in any household were any member is isolating or showing any symptoms of COVID-19
2. If a household has individuals that are advised to shield by the NHS we are still able to carry out our work as shielding is now at the individual’s discretion rather than a mandatory requirement. We will however take extra precautions where necessary to protect both our technician and yourself.
3. All government guidelines will be followed by The Oven Coven for all those clients that are clinically vulnerable but who are not shielding.
4. When you make your booking with The Oven Coven we will go over our procedures with you. On arrival at your home our technician will explain the social distancing measures that will be followed whilst we are in your home carrying out our work.
5. During our technicians visit to your home we ask that you maintain social distancing and remain in a different room during the oven cleaning, also please leave all internal doors open to minimise the requirement for contact with door handles.
6. Our vehicle is regularly cleaned using gloves and standard cleaning products.
7. You will be contacted the day before your appointment in order for us to ensure that no one in the household is showing any symptoms of COVID-19
8. The temperature of our technician is taken daily, if there is any concern regarding their temperature then your booking will be cancelled.
9. Disposable coveralls are worn during your oven clean and will be discarded after each household visit and replaced with new ones.
10. Hand washing will take place both on arrival and during our technician’s time in your home.
11. Our technician will use an air purifier to clean the air of the room in which he/she is working.
12. On completion of his/her work our technician will wipe down all surfaces that he/she has come into contact with using antibacterial wipes. He/she will also remove any waste equipment.
13. If during our technicians visit to your home either they or any member of your household begins to exhibit symptoms the visit will be suspended until further notice.